

# Adventure Bike Warehouse

## Bike Hire Terms and conditions

All bikes are hired subject to availability.

1. We will always try and give you the bike you have booked, but in the event of something out of our control, i.e. the bike has been involved in an accident just a short time before your rental etc, we will give you a bike as near to the one you have booked as we can.
2. Customers are urged to be sure of the dates and choice of bike before booking as we take a Deposit (20%) for the hire period, once taken this is non- refundable.
3. Once booking is made no full or partial refunds will be made if the bike is returned early, cancelled or not collected.
4. At the time of collection of your bike, we will take a deposit of between £300.00 to £1500.00 as a security deposit against damage/theft depending on the bike hired and your personal status.
5. The hire agreement form you sign is authorising Adventure Bike Warehouse Motorcycle Hire to debit your card for any additional charges, these include: extended rental periods, damage, late charges, fuel refills, punctures or unpaid penalty charges.
6. Deposit will be refunded when vehicle is returned undamaged (subject to inspection). If bikes are returned dirty, a full inspection can not be made until the bike has been cleaned, this will not be done immediately or while you wait.
7. In the event of an accident during your hire, should the bike become unusable or un-repairable within your hire period, we offer no full or partial refunds on rentals paid nor a replacement bike.
8. In the event of an accident or rider error, for example wrong fuel, loss of keys etc., you will be covered with breakdown assistance, however you will be responsible and charged accordingly for repairs, loss, damage, relay, recovery and or repatriation.
9. All hirers must be between 16 -75 years of age, although there are some vehicles that require a minimum.
10. There are restrictions imposed by our insurers, which mean that we are unfortunately unable to hire to persons in certain occupational areas. These include professional entertainers, professional sports persons, publicans, nightclub owners, owners of gaming establishments and members of foreign military. Professional models, Fairground employees, Street and market traders, Scrap metal merchants and dealers, Diplomatic personnel, and students under 25 years of age.
11. It is expressly forbidden to use any of our vehicles for competition, rally, trial, track day, motocross, enduro events, performance test, race of trial of speed whether between motor vehicles or otherwise.
12. Before any vehicles are released the hirer must provide his/her full driving licence, provisional licence and or CBT certificate if applicable and two utility bills to prove your address. You can use your passport as one form of id.
13. Foreign nationals will be required to also provide passport and proof of where they are staying in the UK.
14. All driving offences must be declared to us prior to hire and must be acceptable to our insurers. Failure to advise us in advance may result in the refusal of hire and loss of rental charge.
15. 16+ years can ride 50cc/125cc Must have CBT.
16. **EU travel is available on request (additional charges apply) Passports have to be shown on day bike collected. EU travel is an additional £10 per day for extended insurance.**  
**ALL PENALTY CHARGES THAT ARE DEALT WITH BY OUR COMPANY WILL INCUR AN ADMINISTRATION CHARGE OF £75.00 + VAT PER ITEM.**
17. Gift Vouchers are non refundable and cannot be exchanged for cash and are valid for 1 Year only.
18. All speeding tickets, parking fines, toll charges and any other chargeable offence are the responsibility of the hirer.
19. Hirers need to be aware that they are responsible for any damage, Loss of bike, excess tyre wear, tyre damage and punctures. They are also responsible for replacing all fuel used.
20. Bikes come with unlimited mileage.
21. Hire prices can change without notice. But when payment is taken in full, price of hire will stay the same as when booked.
22. We ask that you return the bike with the same amount of fuel as when you commenced your Hire, if you are unable to do this we will take it from the security deposit or you can pay by cash/card.
23. Long Weekend hire is from Friday 3:00pm to Tuesday 10pm. Other times may be available.

**We ask that you treat the bike with the utmost respect as you would your own as we wish to refund the whole security deposit to you!!**